

REPORTER PROFILES



REPORTER IDENTITY

The Core+ platform is designed to ensure that every reporter feels comfortable with how they choose to be identified or engaged with. A reporter can opt to be identifiable or anonymous.

Identifiable

1. To be Known

Anonymous

1. To be Partially Known
2. To be Fully Anonymous

The reporter's discretion is respected. Each of these are explained below:

A Known Reporter

As a Known Reporter, the reporter chooses to willingly share their contact details. These include their full name, phone number and email address.

Once a report is submitted by a Known Reporter, a secure profile is generated, enabling them to log in and access their report through the Core+ platform.

Providing personal details enables the client organisation and Managed Service Provider (Core Integrity) to engage with the Known Reporter, requesting additional information (e.g. points of clarification, supporting documentation etc.), providing status updates and importantly sharing the outcome of the report.

Partially Known

Where a reporter chooses to be Partially Known, the reporter provides only their email address when submitting the report. Providing an email enables the creation of a secure profile on the Core+ platform, allowing the reporter to access their report.

As with Known Reporters, this enables the client organisation and Core Integrity to engage with the reporter, requesting additional information (e.g. points of clarification, supporting documentation etc.), providing status updates and importantly sharing the outcome of the report.

Importantly, neither the client organisation nor Core Integrity can track or trace the reporter's email address.

Fully Anonymous

As a Fully Anonymous Reporter, the reporter is 100% anonymous.



REPORTER PROFILES

Upon submitting a report, the reporter receives a Report ID for future reference if needed. This report ID enables them to check on the status of their report at any time by visiting <https://landing.coreplusplatform.com/check-report-status>. However, they are not provided log in credentials and are unable to access their report.

Unlike the Known or Partially Known Reporter, no further communication can occur with a Fully Anonymous Reporter. At any time, a Fully Anonymous Reporter can contact the hotline and be provided access to the platform by providing an email address. Validations are conducted to ensure that the reporter is in fact the author of the report prior to providing access and changing the reporter status.

In Summary

	Known Reporter	Partially Known	Fully Anonymous
Required to provide name	✓	✗	✗
Required to provide contact number	✓	✗	✗
Required to provide email address	✓	✓	✗
Client organisation has access to personal details provided	✓	✗	✗
Managed Service Provider (Core Integrity) has access to personal details provided	✓	✗ [*]	✗ [*]
Reporter can login & provide additional information to initial report	✓	✓	✗
Reporter can communicate with client organisation	✓	✓	✗
Reporter can communicate with Managed Service Provider (Core Integrity)	✓	✓	✗
Reporter can check on status of report	✓	✓	✓

^{*} The Reporter can elect to be known to the Managed Service Provider only (i.e. provide their name/email and or phone number) and NOT the client organisation. In this instance, communication with the Reporter will occur only via Core Integrity as the intermediary.